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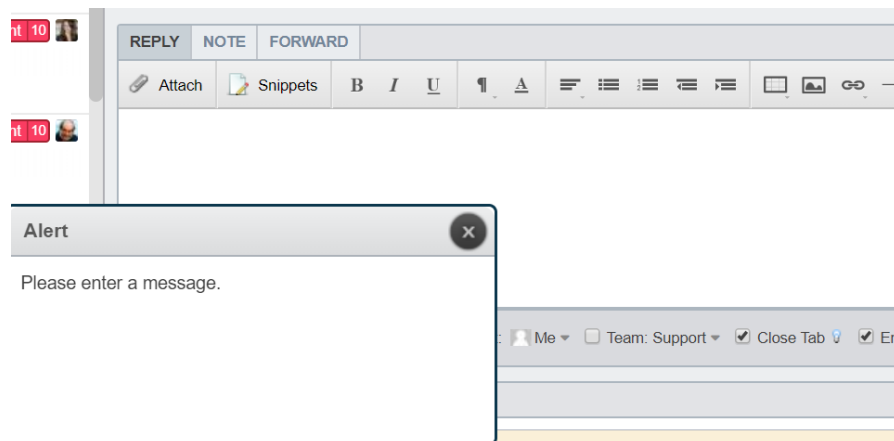
## Compulsory time logging Collecting Feedback

- PV Paul Vonic
- **Όνομα φόρουμ:** #Feature Request

I'd like to be able to force agents to submit a time against the time log when they submit a reply showing how long they've been working on the ticket.

Ideally a pop up would be generated if no log had been entered for a specific reply and the agent could enter the time here.

A little like the Alert when you try and send a reply with not content (but with the functionality to add the value in via the pop up window):



## Σχόλια (2)

**M Michael**

πριν από 5 χρόνια

That feature ist absolutely essential. Since migration from Jira to Deskpro we miss this feature!

**Javier Casares**

πριν από 10 μήνες

We're migrating from a HelpDesk that has that, and it's a really missed feature. We're analysing how to workaround it. Discouraging to see this was commented 4 years ago and has 33 votes and no news from Deskpro.