



<u>Κέντρο Εξυπηρέτησης</u> > <u>Kοινότητα</u> > <u>Feature Request</u> > <u>Collapsible Interface Elements</u> Collapsible Interface Elements Collecting Feedback

- Eric Warnke
- Όνομα φόρουμ: #Feature Request

The Properties and Actions, People, and Assignments boxes all take up a lot of space. I rarely touch them, so it would be great if they could be moved or collapsible so they can get out of the way.

Σχόλια (2)

## **Tommy Jackson**

πριν από 11 χρόνια

That concept could be useful in a few ways. Think of auto-hide.

## **Aled Treharne**

πριν από 11 χρόνια

This needs to be configurable though - we use custom fields on tickets which agents will modify through the life of a ticket (helps track some SLAs). I wouldn't want those to be hidden.