



Κέντρο Εξυπηρέτησης > Κοινότητα > Feature Request > Chat full log Chat full log Collecting Feedback

- Jessica Johnson
- Όνομα φόρουμ: #Feature Request

It would be useful to have a chat full log similar to the ticket full log tab in the ticket history, where agents can see a record of everything that has happened related to a particular live chat e.g. changes to the assignee, times of the replies, etc.