



[Κέντρο Εξυπηρέτησης](#) > [Κοινότητα](#) > [Feature Request](#) > [Chat fields required to help with chat reporting](#)

## **Chat fields required to help with chat reporting Collecting Feedback**

- R Riccardo
- **Όνομα φόρουμ:** #Feature Request

Would it be possible to prompt agents that have finished a chat to fill in the fields that are defined (product/problem type)? This would be great for when you are generating reports so you can see what the chat was marked as.