



<u>Κέντρο Εξυπηρέτησης</u> > <u>Koινότητα</u> > <u>Feature Request</u> > <u>Changing timeframes on the Group</u> <u>By Selection</u>

Changing timeframes on the Group By Selection Collecting Feedback

- Christine Loh
- Όνομα φόρουμ: #Feature Request

On the agent interface, it would be great to have more varied time intervals for the 'grouped by Waiting Time' option. For example, viewing it by < 12 hours instead of the < 5 mins, 5 – 15 min etc.