



[Κέντρο Εξυπηρέτησης](#) > [Κοινότητα](#) > [Feature Request](#) > [Capability to send custom notifications via notification system API](#)

Capability to send custom notifications via notification system API Collecting Feedback

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- **Όνομα φόρουμ:** #Feature Request

Capability to send custom notifications to users via the notification system. Use case: we're looking to send a notification to a group of users (department etc) when a call is received on our telecoms platform.