Better visibility of absolute dates/times for tickets on user portal Collecting Feedback

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- **Όνομα φόρουμ:** #Feature Request

On the user portal the date when a message was received is displayed, but in relative time (e.g. x hours ago or x days ago). The user can hover their mouse over that timestamp to see the specific date/time:

We'd like to display the absolute date/time by default (without requiring the user to hover).