



 $\underline{\text{Kέντρο Εξυπηρέτησης}} > \underline{\text{Kοινότητα}} > \underline{\text{Feature Request}} > \underline{\text{Automatic single sign on with active directory}}$

Automatic single sign on with active directory Collecting Feedback

- Tram
- Όνομα φόρουμ: #Feature Request

The additional ability as an extension to the current active directory (AD) integration to allow users to automatically authenticate with the helpdesk when logged into their terminal. Currently a user has to log into the helpdesk using their credentials - essentially re-entering again, a function to automate this and ensure this process is seamless is desirable.