Auto Save for creating new ticket Finished

- Mahmoud Sheikhian
- **Όνομα φόρουμ:** #Feature Request

One of our agent wrote about more than 100 line and when internet discounted and reconnect again all text gone . and he wrote all of them again, if Deskpro add this option on create a new ticket will be so useful . Now our agent will write in Microsoft word and after that copy and paste and really it is not good.  Thank you .

Σχόλια (2)

**Chris Padfield**

πριν από 8 χρόνια

Agreed. We have this feature for replying to tickets, but not for new tickets - it's something we plan to add.

**Paul Davies**

πριν από 6 χρόνια

Hi Mahmoud. Auto-save of an agent response now works on new tickets as well as replying to tickets.