



 $\underline{\text{Kέντρο Εξυπηρέτησης}} > \underline{\text{Kοινότητα}} > \underline{\text{Feature Request}} > \underline{\text{Auto assign agent and team once}}$ you open the ticket

Auto assign agent and team once you open the ticket Report

- Aimee Mendoza
- Όνομα φόρουμ: #Feature Request

When the agent opens a ticket it would be great to have this auto assigned to them including the team they are in. It will save us a lot of clicks as well.