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API v2: POST messages into /tickets/{id}/messages as end user
Collecting Feedback

- HH Harry Hellerschmid
- **Όνομα φόρουμ:** #Feature Request

At the moment, all of the API actions for creating or modifying tickets are all done as the agent role. There is no current way to add a message/response as if it has been delivered into the helpdesk by an end user, this can be useful if building a complicated external management system.