



[Κέντρο Εξυπηρέτησης](#) > [Κοινότητα](#) > [Feature Request](#) > [Allow incidents/tickets to be raised from Slack](#)

## Allow incidents/tickets to be raised from Slack Finished

- C Colin
- **Όνομα φόρουμ:** #Feature Request

It would be great if we could raise a ticket from Slack. Its used constantly and we also have Slack users who are not deskpro users, so we would like them to raise requests from Slack, so that the support team get the ticket and notifications/triggers.

We currently use Deskpro to Slack but would like the reverse flow!

### Σχόλιο (1)

**David Anjonrin-Ohu**

πριν από 1 χρόνο

Hi Colin, I'm happy to announce that we have now launched support for exactly this! Read more about Deskpro's new Slack integration [here](#) so you can test out creating Deskpro tickets from Slack messages.