Deskpro

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Allow incidents/tickets to be raised from Slack Report

- Colin
- **Όνομα φόρουμ:** #Feature Request

It would be great if we could raise a ticket from Slack. Its used constantly and we also have Slack users who are not deskpro users, so we would like them to raise requests from Slack, so that the support team get the ticket and notifications/triggers.

We currently use Deskpro to Slack but would like the reverse flow!