



[Κέντρο Εξυπηρέτησης](#) > [Κοινότητα](#) > [Feature Request](#) > [Agent locked out](#)

Agent locked out Collecting Feedback

- NL Nathan Lennox
- **Όνομα φόρουμ:** #Feature Request

Create a way for the admin to override the log in lockout with too many attempts on Agents to prevent them waiting 15 minutes to access helpdesk.