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Agent Avatar Collecting Feedback

- Sophia Mayrwöger
- **Όνομα φόρουμ:** #Feature Request

Is it possible to show agent pictures just for internal agents and not for users?

If a user is registered, he is able to see the pictures of our agents and we just want to show the agent-pictures to our employees, who are working in our helpdesk, similar to how it works for chat, we would like this to apply to tickets.

Comment (1)

Christian

πριν από 1 χρόνο

Would it also be possible to restrict the users from having an Avatar?