



 $\underline{\text{Kέντρο Eξυπηρέτησης}} > \underline{\text{Koινότητα}} > \underline{\text{Feature Request}} > \underline{\text{agent assign for linked tickets}}$  created from a forward

agent assign for linked tickets created from a forward Collecting Feedback

- Henrik Tjernberg
- Όνομα φόρουμ: #Feature Request

When using 'Forward as a new linked ticket' in Deskpro there's a checkbox to assign the ticket to an agent.

I'd like to be able to set this as checked by default so I can automatically assign the newly created tickets to myself.