



 $\underline{\text{Kέντρο Eξυπηρέτησης}} > \underline{\text{Kοινότητα}} > \underline{\text{Feature Request}} > \underline{\text{add 'organization changed' criteria}}$ to ticket triggers

add 'organization changed' criteria to ticket triggers Collecting Feedback

- Thomas Dakan
- Όνομα φόρουμ: #Feature Request

Fields like 'user' and 'agent' can be monitored for 'was changed' but organization cannot. I ran into something today that I wanted to automate based on the organization changing.