



Kέντρο Eξυπηρέτησης > Kοινότητα > Feature Request > Add more filters to Agent Hours Add more filters to Agent A

- Steve, Lam Hang
- Όνομα φόρουμ: #Feature Request

Would like the ability to segregate department agents to specific managers.

Right now all managers can view all information about all agents in cross departments if given access to the the report module.