



Κέντρο Εξυπηρέτησης > Κοινότητα > Feature Request > Add Agent that Receives Feedback as Follower on the Ticket

Add Agent that Receives Feedback as Follower on the Ticket Archived

- Kris van der Starren
- Όνομα φόρουμ: #Feature Request

It would be useful to be able to add the agent that received feedback from a user (through the "Satisfaction" links and surveys) as a follower on the ticket. Currently, you can add specific agents but there's no way to say "The agent that received the feedback." Screenshot: http://snag.gy/CToMt.jpg