



[Κέντρο Εξυπηρέτησης](#) > [Κοινότητα](#) > [Feature Request](#) > [Action Code to add CCs to a ticket](#)

Action Code to add CCs to a ticket Collecting Feedback

- Ramirez, Javier
- **Όνομα φόρουμ:** #Feature Request

Currently, DeskPro has the function of using action codes (hashtags) to set specific criteria for a ticket when you send it from an email replay to a ticket. With the action codes you are able to set #user, #assign, #follow, #team, #label, and others. I want an option to add CCs to the ticket besides the requestor (#user).