Deskpro

Ability to have different working hours for different days of the week Collecting Feedback

- Chris
- **Όνομα φόρουμ:** #Feature Request

At present in Deskpro you can set the working hours but you can only set one set of times and select the days. This means, if you work 8-5pm Mon-Fri and 8-12 Sat, you cant set the working hours. Proposal would be selectable working hours next to each day of the week.

Σχόλια (2)

Dave Parker

πριν από 3 χρόνια

I too would like to see this feature implemented as my Friday working hours are different to my Mon-Thurs working hours.

Scott Cove

πριν από 3 χρόνια

We'd love to see this implemented as well, as we have agents online Mon-Fri 7am-11pm and weekends 9am-6pm, yet our SLA's based on working hours are failing in Deskpro, making reporting very difficult on the days that there is less coverage on the support desk.