

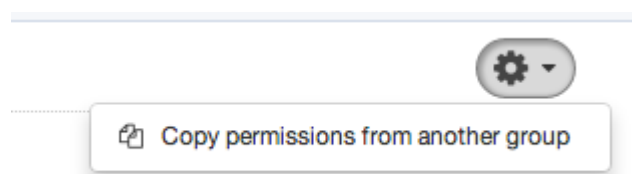
New Feature: Set Up Permissions Faster

2014-08-28 - Ben Henley - [Kommentare \(0\)](#) - [Product](#)

DeskPRO's powerful agent permissions system gives you fine-grained control over what agents can do.

Now we've made it easier to set up and manage with two time-saving interface tweaks.

When you're creating a new permission group, you can now copy the settings from an existing group.



You'll also find a new **Toggle All** control to turn a whole column of permissions on or off.

Tickets Chat			
Department		Assign	Full
Toggle All		☒	☐
Sales		☒	☐
Support		☒	☐
Partnerships		☒	☐