



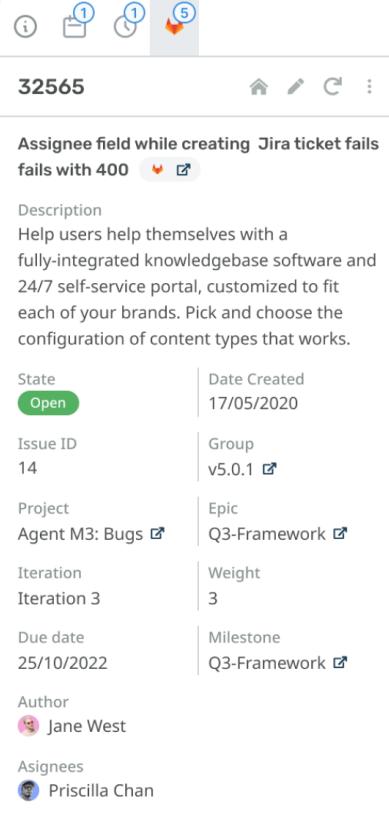
[Neuigkeiten](#) > [Product](#) > [Product \(Admin\)](#) > [Introducing our GitLab integration!](#)

## Introducing our GitLab integration!

2022-12-06 - David Anjonrin-Ohu - [Kommentare \(0\)](#) - [Product \(Admin\)](#)

The latest update to Deskpro will bring you our new integration with GitLab to optimize your team's workflow.

Your agents will be able to link GitLab issues to Deskpro tickets so that you can track their progress alongside the tickets you have with your users. This makes it easier to have information at hand from your GitLab issues while interacting with people in Deskpro and streamlines your communication process.



The screenshot shows a Deskpro ticket interface with a pink gradient background. At the top, there are four small icons: a blue circle with an 'i', a blue folder with '1', a blue clock with '1', and a blue flame with '5'. Below these are the ticket number '32565' and a navigation bar with icons for home, edit, close, and more. The main content area displays a GitLab issue titled 'Assignee field while creating Jira ticket fails fails with 400'. The description text reads: 'Help users help themselves with a fully-integrated knowledgebase software and 24/7 self-service portal, customized to fit each of your brands. Pick and choose the configuration of content types that works.' Below the description are several ticket details in a table format:

State	Open	Date Created	17/05/2020
Issue ID	14	Group	v5.0.1
Project	Agent M3: Bugs	Epic	Q3-Framework
Iteration	Iteration 3	Weight	3
Due date	25/10/2022	Milestone	Q3-Framework
Author	Jane West		
Assignees	Priscilla Chan		

You have the freedom to link multiple issues to the same ticket, and the integration will allow you to view a list of them with their key details visible at a glance.

The integration also provides quick links to let you open your issues in a new tab and access all of GitLab's functionality, and see even more information about issues.

Updates in the new year will bring added functionality:

- Create new issues from tickets
- Edit your existing issues
- Add comments to issues