



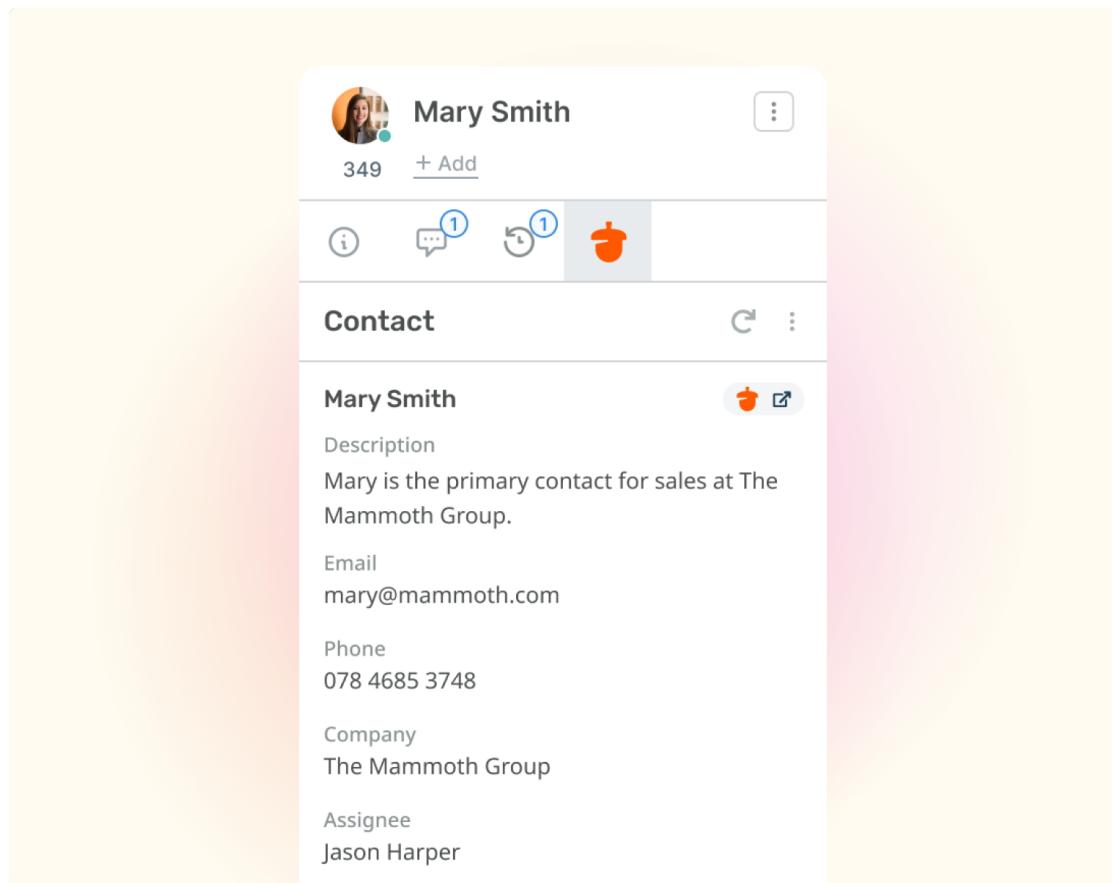
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Integrate your Nutshell CRM with Deskpro

2023-04-24 - Lara Proud - [Kommentare \(0\)](#) - [Product \(Admin\)](#)

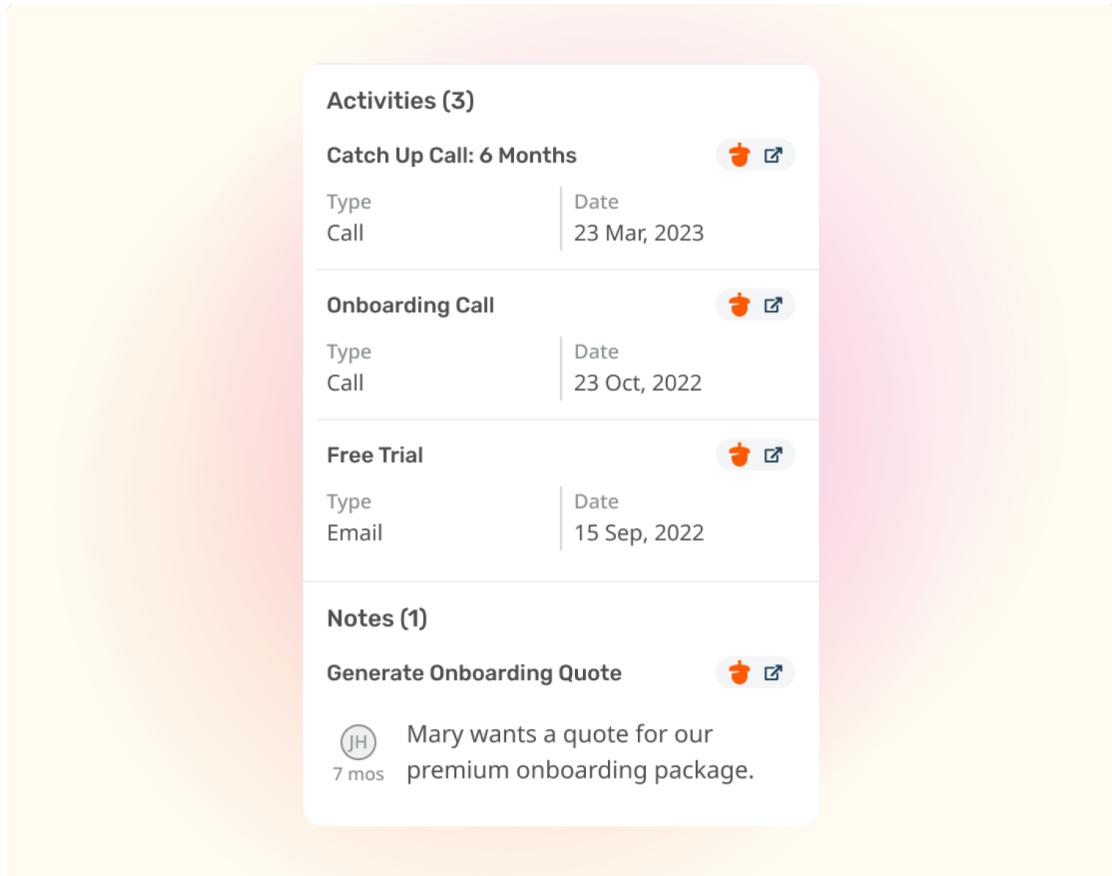
We're announcing the release of our new [Nutshell](#) app, which offers seamless integration with Nutshell, the B2B CRM platform.

This powerful integration is designed to help businesses streamline their customer service operations and enhance their sales processes by providing access to key customer data directly within Deskpro.



The Nutshell app offers a range of exciting features, including:

- The ability to link Deskpro users to Nutshell contacts
- View important customer details
- Access detailed information about leads and logged activities.
- View notes on a person and stay up-to-date with any updates or changes to their customer interactions.



The screenshot shows the Nutshell app interface within the Deskpro platform. It displays a list of customer activities and a note. The activities are categorized and include details such as type (Call, Email) and date. The note is a comment from a user named Mary, with a timestamp of 7 months ago.

Activities (3)	
Catch Up Call: 6 Months	
Type	Date
Call	23 Mar, 2023
Onboarding Call	
Type	Date
Call	23 Oct, 2022
Free Trial	
Type	Date
Email	15 Sep, 2022
Notes (1)	
Generate Onboarding Quote	
JH 7 mos	Mary wants a quote for our premium onboarding package.

With the Nutshell app, Deskpro users can now have a comprehensive view of their customers, allowing them to provide more personalized support and build stronger relationships. This integration also offers a more streamlined workflow, reducing the need to switch between multiple applications to access customer data.

The Nutshell app is now available to install. Go to **Apps & Integrations > Apps** from the **Available** tab. With this powerful integration and easy-to-use interface, the Nutshell app will become an essential tool for improving customer service operations and driving sales growth.

For more information about the Deskpro apps, visit our [App Library](#).