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The latest enhancement to your customer support toolkit: Deskpro's Al Chatbot. This addition uses Deskpro's Al suite developments to transform how customers interact with your chat.

The AI Chatbot can understand customer questions accurately, search your Help Center for information, and provide clear conversational responses. It's always available to assist users, making customer service more efficient and consistent.

Pass the conversation to an Al bot.	How do I request time off or a
Name*	vacation day?
Al Bot Response	You · 4m a
This is for internal use only. Al Data Source*	To request a vacation day, submit a request through our <u>online portal</u> .
FAQs •	Once you login into your account and clicking on the "Time Off" tab.
Help Center Content Found Customize the bot's response and present choices after it generates an answer. If no actions is taken by the user, the user can continue chatting with the bot by default.	Then complete the request form with the dates you wish to take off.
Message*	Did that resolve your query?
Did that resolve your query?	Yes, that helped No, get more help
Options*	Manny - Just now
Yes, that helped	
No, get more help	Ø Send a message

Users can also see processing indicators to provide transparency and presence for the conversation. Plus, your Chatbot respects user permissions to ensure it generates responses using information they have permission to access.

This addition to your messenger is configured easily in your Chatflows, to get started check out the <u>AI Chatbot Guide</u>. With Deskpro's AI Chatbot, you can enhance your customer service with smarter, faster, and more efficient support.