

Wissensdatenbank > Deskpro Legacy > "We could not detect the path to PHP. Be sure to use the real path to PHP for your server."

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Ben Henley - 2017-11-09 - Kommentare (0) - Deskpro Legacy

Question:

When installing Deskpro On-Premise I get this:

| To perform tasks such as processing email, running triggers and sending notifications DeskPRO requires that you schedule the <i>cron.php</i> file in the root folder to be regularly run with a cron script (on linux) or a scheduled task (on windows). It is recommend that you run the <i>cron.php</i> file every minute. Edit <i>/etc/crontab</i> to add the following line: * * * * * exampleuser /path/to/php /cron.php | | | |
|---|--|--|--|
| | | | xampleuser" with the user account to run the command with. For example, you might want to run the user with the permissions server which is typically "www" or "nobody". |
| | | | |
| We could n | tot detect the path to PHP. Be sure to use the real path to PHP for your server. | | |

How do I know what the 'real' path to PHP?

Answer:

On Linux, you can execute:

which php

On Windows, enter the path to php-win.exe e.g. C:\Program Files\PHP\php-win.exe.