# Number of times 'Downloads' have been downloaded in the user portal

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**Question**

I would like to know if there is a way to track how many times files are downloaded from our support portal?

**Answer**

You can build a custom report to get this information: **Reports > Stat Builder > Add.** Enter a title and description for your report and the following query:

```
SELECT downloads.id, downloads.date_created, downloads.title, downloads.num_downloads
FROM downloads
ORDER BY downloads.num_downloads
```

You can also add downloads.num_ratings to the SELECT line if you want to see number of ratings per download too.

There is a full list of download schema here.