Hide Option to Upload an Account Photo in Help Center

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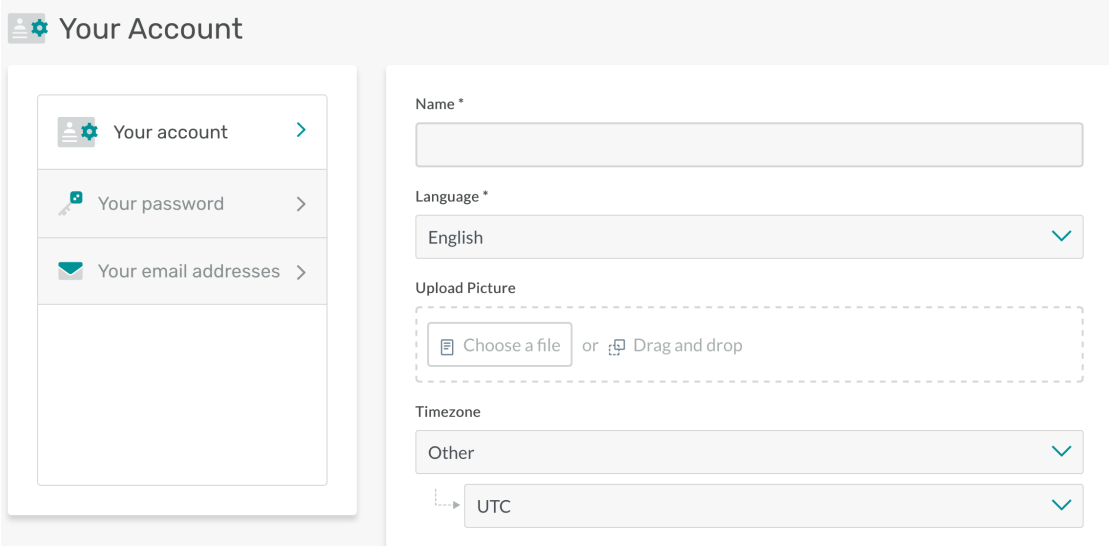
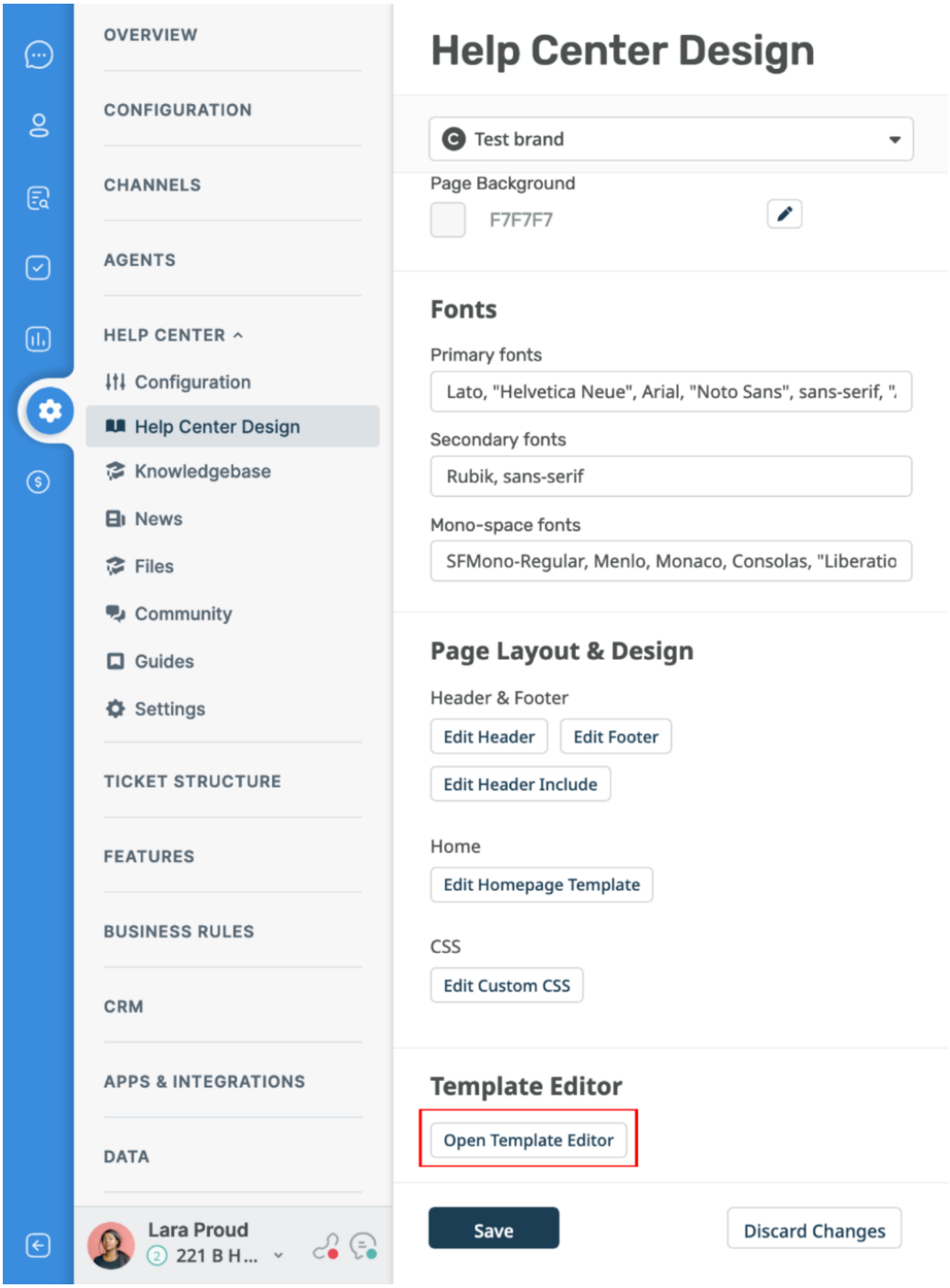
If you would like to hide the Upload Picture option from the Account page on the Help Center, follow the steps below.

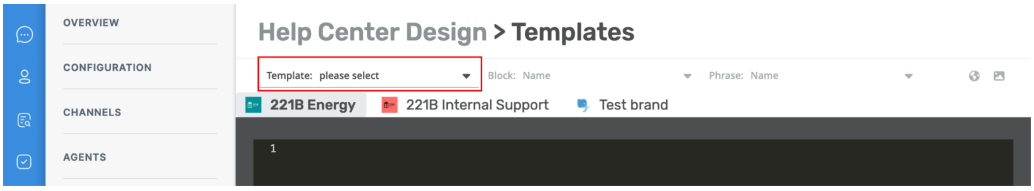


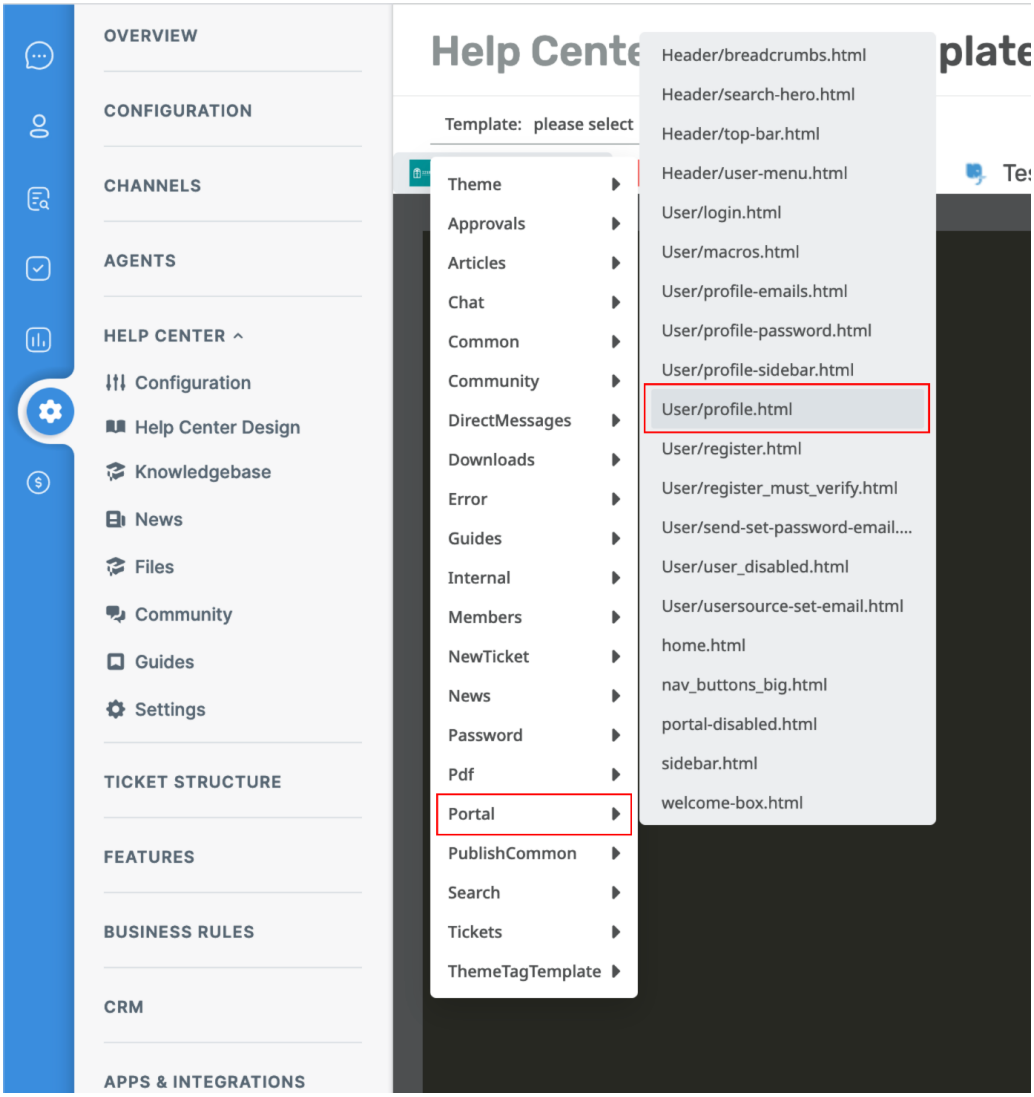
1. Go to **Admin > Help Center > Help Center Design**.

2. Click on the Open Template Editor button under the Template Editor header



3. Open the **User/register.html** in the Template Editor by opening the **Template** dropdown, hovering over **Portal,** and then clicking on **User/profile.html**.





4. You will need to remove the section of HTML that loads the 'Upload Picture' button.

   The section that needs to be removed is between lines 60 - 65, as you can see below.

```
                <div class="col-sm-4">
                    <div class="dp-po-block">
                        Theme:Portal:User/profile-sidebar.html.twig
                    </div>
                </div>
                <div class="col-sm-8">
                    <div class="dp-po-block dp-po-section">
                        <div class="accordion" id="profile_accordion">
                            <div class="card">
                                <div class="card-header" id="account_heading">
                                    <h2 class="mb-0">
                                        <button class="btn btn-link" type="button" data-toggle="collapse" data-ta
                                            Your Account <i class="dp-po-icon fal fa-angle-down"></i
                                        </button>
                                    </h2>
                                </div>

                                <div class="collapse {% if mode == 'account' %}show{% endif %}" id="account" aria-
                                    <section class="dp-po-account-form">
                                        {{ form_start(profile_form, { attr: { class: 'do-po-form helpcenter-form',
                                        {{ form_errors(profile_form) }}
                                        {{ form_row(profile_form.name) }}
                                        {% if app.getSetting('portal.members_community') %}
                                            {{ form_row(profile_form.community_name) }}
                                        {% endif %}
                                        {% if profile_form.language_id is defined %}
                                            {{ form_row(profile_form.language_id) }}
                                        {% endif %}
                                        <!-- {% if profile_form.delete_picture is defined %}
                                            <img src="{{ person.picture_url }}" alt="{{ person }}"/>
                                            {{ form_row(profile_form.delete_picture, { checkbox_label: phrase('hel
                                        {% else %}
                                            {{ form_row(profile_form.upload_picture) }}
                                        {% endif %} -->
                                        {{ form_row(profile_form.timezone) }}
                                        {% if profile_form.manager_auto_add is defined %}
                                            {{ form_row(profile_form.manager_auto_add) }}
                                        {% endif %}
                                        {{ form_rest(profile_form) }}
                                        <button type="submit" class="btn btn-primary">Save Profile</button>
                                        {{ form_end(profile_form) }}
                                    </section>
                                </div>
                            </div>
                            <div class="card">
                                <div class="card-header" id="password_heading">
                                    <h2 class="mb-0">
                                        <button class="btn btn-link" type="button" data-toggle="collapse" data-tar
                                            Your password <i class="dp-po-icon fal fa-angle-down"></i>
```

5. Save the template change at the bottom of the template editor. This will now remove the **Upload Picture** option from the Account page.

   If you ever need to add this option back, simply go to the template and revert the changes.