



 $\underline{Hilfe\text{-}Center} > \underline{Community} > \underline{Feature\ Request} > \underline{Voice\ -\ Add\ Conference\ Call\ feature}$ 

## **Voice - Add Conference Call feature Collecting Feedback**

• Lara Proud

• Forenname: #Feature Request

Create a Conference Call feature for Voice that allows agents to transfer calls externally to include a third party (non-agent) in the call.

## Kommentar (1)

**Jose Miori** vor 11 Monaten it is a great idea.