



 $\underline{Hilfe\text{-}Center} > \underline{Community} > \underline{Feature\ Request} > \underline{Trigger\ auto\ chat\ if:}$ 

## Trigger auto chat if: Collecting Feedback

• A Asa

• Forenname: #Feature Request

 $\boldsymbol{x}$  number of minutes if chat representative receives no response from user.

x number of minutes if user does not receive a response from chat representative.