Deskpro

Specific sender set as always agent note Report

- CH Chynah Hayde
- **Forenname:** #Feature Request

A setting within the helpdesk that will prompt tickets from a specified user to be converted into notes upon entering the helpdesk.
Example:
If:
sender = example@domain.com
Action:
set message to agent note

Kommentar (1)

RA **Rajput Anil**
vor 2 Jahren
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