



[Hilfe-Center](#) > [Community](#) > [Feature Request](#) > [Resend Message Option](#)

Resend Message Option Under Review

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- **Forenname:** #Feature Request

By default we don't have "Email User" enabled Sometimes an agent will add a message to a ticket but forgot to tick "Email User". It would be great to have an option on the cog icon to re-send the update to the user.