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Remove the 'download as csv' and 'print' buttons on dashboard widgets Collecting Feedback

- TT Toda Tomoyuki
- **Forename:** #Feature Request

We would like the ability to remove the 'csv download' and 'print' buttons on report widgets

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TICKET INSIGHTS

Overview

Report: Overview

Backlog

308

tickets waiting

Online Agents

1

online agent

New Tickets Today

0

tickets created

New Chats Today

0

chats created

Re Time This Mo

0

minutes to reply

Satisfaction Today

no data

Replies Today

535

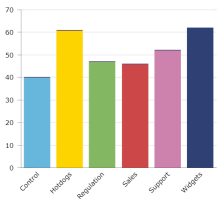
replies sent

Resolved Today

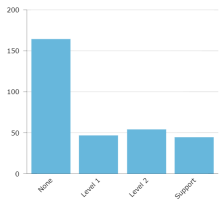
0

tickets resolved

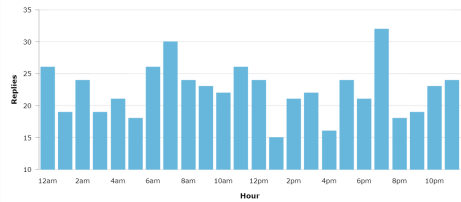
Backlog by Department



Backlog by Team



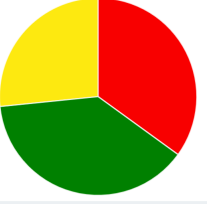
Replies Past 24h



Top Agents

Agent	Replies
Geovanny Hoppe	53
Natalia Powtowski	50
Colin Pfeiffer	48
Carol Purdy	47
Corporate Content	46
John Doe	45
Loyal Turcotte	45
Zack Marazik	43
Alesia Abshire	40
Nayeli Reichert	40
Dulce Rodriguez	39

SLA Status



Time to first reply

New Tickets by Channel

no data

New Tickets by Department

no data

Time to first reply

New Tickets by Hour