



 $\underline{Hilfe\text{-}Center} > \underline{Community} > \underline{Feature\ Request} > \underline{Read\ receipts/markers\ for\ ticket\ messages}$

Read receipts/markers for ticket messages Collecting Feedback

• E Errol

• Forenname: #Feature Request

We'd like a feature that allows us to easily check within a ticket if a customer has received/opened our emails.

It would really make a huge difference to our processes and overall effectiveness of support.

Kommentar (1)

Y **Yasin** vor 1 Jahr bump?