



[Hilfe-Center](#) > [Community](#) > [Feature Request](#) > [Printing Tickets](#)

Printing Tickets Collecting Feedback

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- **Forenname:** #Feature Request

When my team goes to "print" a ticket (either literally print or just download as PDF), the entries do not show most recent Note/Email on top (so it was printed in descending order), even though this is the view that has been set onto the ticket.