



[Hilfe-Center](#) > [Community](#) > [Feature Request](#) > [Personalise chat ringtone for agents](#)

Personalise chat ringtone for agents Collecting Feedback

- AN An Nguyen
- **Forename:** #Feature Request

The ability to personalise the ringtone for incoming chat alerts

Kommentare (4)

GM **Gabriel Muscat Mills**

vor 4 Jahren

Yes, please. This feature is needed. I've already had some of my colleagues saying that the current ringtone is very annoying.

J **Jelena**

vor 3 Jahren

Me and my colleagues agree. The current ringtone is extremely disturbing and stressful. Please change this, thanks!

AB **Ante Bustruc**

vor 3 Jahren

Yes, please change that, into something less shocking or personalized

AB **Ante Bustruc**

vor 3 Jahren

Yes, I agree with the comments. We need something less shocking or personalized