



 $\underline{\text{Hilfe-Center}} > \underline{\text{Community}} > \underline{\text{Feature Request}} > \underline{\text{Option to subscribe all agents to the Knowledgebase}}$

Option to subscribe all agents to the Knowledgebase Collecting Feedback

• AJ Azeem Javed

• Forenname: #Feature Request

I'd like a way to subscribe all my agents to the Knowledgebase, so when we add new article they get an email of the update.

It would be useful to be able to subscribe to all categories or specific categories