



<u>Hilfe-Center</u> > <u>Community</u> > <u>Feature Request</u> > <u>On hold in reporting</u>

On hold in reporting Collecting Feedback

• DB Danny Batenburg

• Forenname: #Feature Request

We would like to see the option to generate a report for on hold tickets to be able to see how long a ticket has been on hold. This can be valuable information when the status is used in a way where a 3rd party needs to provide the answer for a ticket. $\$ /> $\$ /> $\$ /> $\$ /Please let me know if something is unclear.