



[Hilfe-Center](#) > [Community](#) > [Feature Request](#) > [Merge ticket trigger criteria](#)

## Merge ticket trigger criteria Collecting Feedback

- MA Marion Abramo
- **Forenname:** #Feature Request

Currently it isn't possible to trigger actions based on when a ticket is merged.

This would be really helpful as it would give much more control over the criteria that would be applied to the new ticket (SLAs/subject/field properties etc).