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Lock icon in condensed ticket list view Finished

- JM Jason McGrath
- Forename: #Feature Request

Add the ability to see when tickets are locked in the condensed ticket view:

Subject	User	Department	Agent	Agent Team
JF01 Provaens velutinae et nalla velutina	Elanora Bonchocedo	Sales	<input checked="" type="checkbox"/> John Doe	Awaiting Agent: 10
JF02	John Doe	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	No Team
JF03 Mina unde videt	John Doe	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	Awaiting Agent: 3
JF04 Requie que se videt	John Doe	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	Awaiting Agent: 3
JF05 Prosceniorum lendaria et vell amit.	John Doe	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	Awaiting Agent: 1
JF06 Teneva, teneva - Here the Dromouse indignata.	John Doe	Support	<input type="checkbox"/> John Doe	Awaiting Agent: 1
JF07 Fauna asperaria vero repedit solita cupidoata.	Alessandro Thiel	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	Awaiting Agent: 1
JF08 Fauna asperaria vero repedit solita cupidoata.	Joe Kost	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	Awaiting Agent: 1
JF09 A faunam obstatum pauper.	Joe Kost	Support	<input type="checkbox"/> John Doe	Awaiting Agent: 1
JF10 A faunam obstatum pauper.	John Doe	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	Awaiting Agent: 1
JF11 Fauna in bestia when she looked back once or twice.	John Doe	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	Awaiting Agent: 1
JF12 Multa tempore preferendas sic tempora.	John Doe	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	Awaiting Agent: 1
JF13 VERY short remarks, and she thought it over.	John Doe	Support	<input type="checkbox"/> John Doe	No Team
JF14 Reptilia sepiaria et modo evanescere vobis.	John Doe	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	Awaiting Agent: 1
JF15 And the more of it is - "Oh, 'tis love, that	John Doe	Support	<input type="checkbox"/> John Doe	Awaiting Agent: 1
JF16 Ut sed doloresque hanca sed.	Coleen Koss	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	No Team
JF17 Laborum incoluisse tempora et libet.	Margot Monocle	Sales	<input type="checkbox"/> John Doe	Awaiting Agent: 1

Kommentar (1)

Lara Proud

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Hi Jason, this change has been implemented, now when a ticket is locked it can be seen in any of the ticket views including the table view, making it much easier to know which tickets are locked by other agents from a quick glance!