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Lock icon in condensed ticket list view Finished

- Jason McGrath
- **Forename:** #Feature Request

Add the ability to see when tickets are locked in the condensed ticket view:

Subject	User	Department	Agent	Agent Team
<input type="checkbox"/> #570 Promises evaluation of nulls accept	Diana Handshide	Sales	<input type="checkbox"/> John Doe	No Team Assigned Agent: 0
<input type="checkbox"/> #569 Detail of loan	Alisa Zornano	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	No Team Assigned Agent: 0
<input type="checkbox"/> #568 How can we use	Baron Quaker	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	No Team Assigned Agent: 0
<input type="checkbox"/> #567 Regal que de est	Daniela Quibus	Sales	<input type="checkbox"/> John Doe	No Team Assigned Agent: 0
<input type="checkbox"/> #566 Presentation format of will asset	Salvador Swift	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	Level 1 Assigned Agent: 0
<input type="checkbox"/> #565 Thanks, here's -- Here the Dornow's indignity	Joe Hood	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	Support Assigned Agent: 0
<input type="checkbox"/> #564 Future questions over reported sales capabilities	Alison De' Neal	Support	<input type="checkbox"/> John Doe	Support Assigned Agent: 0
<input type="checkbox"/> #563 Red act capabilities passed	Isak Hight	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	Support Assigned Agent: 0
<input type="checkbox"/> #562 UK gas valuation	Denton Price	Widgets	<input type="checkbox"/> John Doe	Level 2 Assigned Agent: 0
<input type="checkbox"/> #561 How to see time when she locked back once or twice	Maria Cox	Sales	<input type="checkbox"/> John Doe	No Team Assigned Agent: 0
<input type="checkbox"/> #560 Multiple business partners can receive	Benno Chickadee	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	Support Assigned Agent: 0
<input type="checkbox"/> #559 VERY short remarks, and one thought I can	Joe Hood	Support	<input type="checkbox"/> John Doe	No Team Assigned Agent: 0
<input type="checkbox"/> #558 Better reports of stock valuations view	Wayne Carroll	Sales	<input type="checkbox"/> John Doe	Level 1 Assigned Agent: 0
<input type="checkbox"/> #557 And for more of that -- "Oh, no, how, that	Joe Hood	Widgets	<input type="checkbox"/> John Doe	Support Assigned Agent: 0
<input type="checkbox"/> #556 UK and Germany for bank and	Conner Knox	Sales	<input type="checkbox"/> John Doe	No Team Assigned Agent: 0
<input type="checkbox"/> #555 Labour market's importance of them	Margot Mossad	Sales	<input type="checkbox"/> John Doe	No Team Assigned Agent: 0

Kommentar (1)

Lara Proud

vor 1 Jahr

Hi Jason, this change has been implemented, now when a ticket is locked it can be seen in any of the ticket views including the table view, making it much easier to know which tickets are locked by other agents from a quick glance!