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Lock icon in condensed ticket list view Finished

- JM Jason McGrath
- **Forenname:** #Feature Request

Add the ability to see when tickets are locked in the condensed ticket view:

Subject	User	Department	Agent	Agent Team	
<input type="checkbox"/> #170 Placemata voluptatem et nulla suscipit	Danika Ruedelbacher	Sales	John Doe	No Team	Waiting Agent 2
<input type="checkbox"/> #169 Deserunt et cum	Anna Duvvula	Regulation and Control of Malignant Creatures > Control	John Doe	No Team	Waiting Agent 3
<input type="checkbox"/> #174 Molest unde sed	Muriel Kuebler	Regulation and Control of Malignant Creatures > Regulation	John Doe	No Team	Waiting Agent 3
<input type="checkbox"/> #163 Sequi qui qui est	Daniela Quizon	Sales	John Doe	No Team	Waiting Agent 3
<input type="checkbox"/> #168 Praesentium hendit ut velit amet	Sancho Swift	Regulation and Control of Malignant Creatures > Regulation	John Doe	Level 1	Waiting Agent 3
<input type="checkbox"/> #166 Teneat, namque - Namque Doloribus indignanter	Joe Klot	Regulation and Control of Malignant Creatures > Control	John Doe	Support	Waiting Agent 3
<input type="checkbox"/> #165 Facere imperium vero repellat unde cupiditate	Alexandra Thiel	Support	John Doe	Support	Waiting Agent 3
<input type="checkbox"/> #158 Sed est exortationem quoniam	Isac Hupert	Regulation and Control of Malignant Creatures > Regulation	John Doe	Support	Waiting Agent 3
<input type="checkbox"/> #154 Ut qui voluptatem	Dorion Price	Widgets	John Doe	Level 2	Waiting Agent 4
<input type="checkbox"/> #160 Tamen in sed tunc unde teneat back vixit et teneat	Marvin Doe	Sales	John Doe	No Team	Waiting Agent 14
<input type="checkbox"/> #175 Mollia tempore perferendo qua tempore	Helen Chickadee	Regulation and Control of Malignant Creatures > Control	John Doe	Support	Waiting Agent 4
<input type="checkbox"/> #161 VERY short remarks, and she thought it was	Joe Klot	Support	John Doe	No Team	Waiting Agent 3
<input type="checkbox"/> #167 Denique sequitur et modi voluptatem vitae	Wayne Carroll	Sales	John Doe	Level 1	Waiting Agent 2
<input type="checkbox"/> #166 Aut tenet et tunc in - tunc, No cum, sed	Joe Klot	Widgets	John Doe	Support	Waiting Agent 23
<input type="checkbox"/> #165 Ut sed dispendium hanc sed	Colleen Koss	Sales	John Doe	No Team	Waiting Agent 1
<input type="checkbox"/> #159 Laborum mollibus temporibus ut blandi	Margit Klotzsch	Sales	John Doe	No Team	Waiting Agent 1

Kommentar (1)

Lara Proud
vor 2 Jahren

Hi Jason, this change has been implemented, now when a ticket is locked it can be seen in any of the ticket views including the table view, making it much easier to know which tickets are locked by other agents from a quick glance!