



[Hilfe-Center](#) > [Community](#) > [Feature Request](#) > [Lock icon in condensed ticket list view](#)

Lock icon in condensed ticket list view Finished

- JM Jason McGrath
- **Forenname:** #Feature Request

Add the ability to see when tickets are locked in the condensed ticket view:

Subject	User	Department	Agent	Agent Team	
<input type="checkbox"/> #150: Phosphorus vulgatum et nullus vulgatum	Dariusz Ruchalski	Sales	<input type="checkbox"/> John Doe	No Team	Waiting Agent: 0
<input type="checkbox"/> #151: Olerum et oia	Anna Ziemann	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	No Team	Waiting Agent: 0
<input type="checkbox"/> #152: Olerum et oia	Anna Ziemann	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	No Team	Waiting Agent: 0
<input type="checkbox"/> #153: Regum et oia	Dariusz Ruchalski	Sales	<input type="checkbox"/> John Doe	No Team	Waiting Agent: 0
<input type="checkbox"/> #154: Phosphorus vulgatum et nullus vulgatum	Dariusz Ruchalski	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	Level 1	Waiting Agent: 0
<input type="checkbox"/> #155: Tenebris, tenebris...? Hanc the Dornosus indignus	John Doe	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	Support	Waiting Agent: 0
<input type="checkbox"/> #156: Fames equorum et oia equorum equorum	Anna Ziemann	Support	<input type="checkbox"/> John Doe	Support	Waiting Agent: 0
<input type="checkbox"/> #157: Tenebris, tenebris...? Hanc the Dornosus indignus	John Doe	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	Support	Waiting Agent: 0
<input type="checkbox"/> #158: Tenebris, tenebris...? Hanc the Dornosus indignus	Dariusz Ruchalski	Support	<input type="checkbox"/> John Doe	Level 2	Waiting Agent: 0
<input type="checkbox"/> #159: Tenebris, tenebris...? Hanc the Dornosus indignus	Anna Ziemann	Sales	<input type="checkbox"/> John Doe	No Team	Waiting Agent: 0
<input type="checkbox"/> #160: Tenebris, tenebris...? Hanc the Dornosus indignus	Anna Ziemann	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	Support	Waiting Agent: 0
<input type="checkbox"/> #161: Tenebris, tenebris...? Hanc the Dornosus indignus	John Doe	Support	<input type="checkbox"/> John Doe	No Team	Waiting Agent: 0
<input type="checkbox"/> #162: Tenebris, tenebris...? Hanc the Dornosus indignus	John Doe	Sales	<input type="checkbox"/> John Doe	Level 1	Waiting Agent: 0
<input type="checkbox"/> #163: Tenebris, tenebris...? Hanc the Dornosus indignus	John Doe	Support	<input type="checkbox"/> John Doe	Support	Waiting Agent: 0
<input type="checkbox"/> #164: Tenebris, tenebris...? Hanc the Dornosus indignus	John Doe	Sales	<input type="checkbox"/> John Doe	No Team	Waiting Agent: 0
<input type="checkbox"/> #165: Tenebris, tenebris...? Hanc the Dornosus indignus	John Doe	Sales	<input type="checkbox"/> John Doe	No Team	Waiting Agent: 0
<input type="checkbox"/> #166: Tenebris, tenebris...? Hanc the Dornosus indignus	John Doe	Sales	<input type="checkbox"/> John Doe	No Team	Waiting Agent: 0
<input type="checkbox"/> #167: Tenebris, tenebris...? Hanc the Dornosus indignus	John Doe	Sales	<input type="checkbox"/> John Doe	No Team	Waiting Agent: 0
<input type="checkbox"/> #168: Tenebris, tenebris...? Hanc the Dornosus indignus	John Doe	Sales	<input type="checkbox"/> John Doe	No Team	Waiting Agent: 0
<input type="checkbox"/> #169: Tenebris, tenebris...? Hanc the Dornosus indignus	John Doe	Sales	<input type="checkbox"/> John Doe	No Team	Waiting Agent: 0
<input type="checkbox"/> #170: Tenebris, tenebris...? Hanc the Dornosus indignus	John Doe	Sales	<input type="checkbox"/> John Doe	No Team	Waiting Agent: 0

Kommentar (1)

Lara Proud

vor 1 Jahr

Hi Jason, this change has been implemented, now when a ticket is locked it can be seen in any of the ticket views including the table view, making it much easier to know which tickets are locked by other agents from a quick glance!