



 $\underline{\text{Hilfe-Center}} > \underline{\text{Community}} > \underline{\text{Feature Request}} > \underline{\text{Limit total number of tickets assigned to an agent}}$ 

## Limit total number of tickets assigned to an agent Collecting Feedback

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• Forenname: #Feature Request

Limit the total number of tickets assigned to an agent at any one time. For example, after 50 tickets, new tickets are no longer assigned to that agent.