



<u>Hilfe-Center</u> > <u>Community</u> > <u>Feature Request</u> > <u>Let agents include tasks and comments when printing tickets</u>

## Let agents include tasks and comments when printing tickets Report

• CM Christian Mattart

• Forenname: #Feature Request

Some of our agents want to use tasks to manage their tickets. For legal reasons, they would like to include tasks related to the tickets when they print the tickets.

It would be a nice option to include when printing a ticket.