



<u>Hilfe-Center</u> > <u>Community</u> > <u>Feature Request</u> > <u>Integration with LanSweeper/DeskTop</u> <u>Central for Asset Selection</u>

Integration with LanSweeper/DeskTop Central for Asset Selection Collecting Feedback

• Tom Lucas

• Forenname: #Feature Request

When the use case for Deskpro is an IT Helpdesk serving internal customers or as an MSP, It is important to know what assets a customer has and to track what assets are involved in the incident being reported. While Deskpro is not intended to be an ITIL tool, it would be wonderful is Deskpro had a plugin for LanSweeper and/or DeskTop Central (ManageEngine) in order to allow selection and review of discovered assets available in the customer and ticket views.