



<u>Hilfe-Center</u> > <u>Community</u> > <u>Feature Request</u> > <u>For agents to get notifications if their reply has bounced</u>

## For agents to get notifications if their reply has bounced Collecting Feedback

• ZW Zachery Woods

• Forenname: #Feature Request

Would like a way to an agent that their reply did not get delivered (eg. email/trigger), as well as an option for "read"/"open" tracking.