



 $\underline{Hilfe\text{-}Center} > \underline{Community} > \underline{Feature\ Request} > \underline{Exclude\ a\ user\ from\ a\ support\ ticket}$

Exclude a user from a support ticket Planning

• CN Catherine Neighbour

• Forenname: #Feature Request

To prevent CC chains from escalating, add the ability to block a user (typically CC'ed on the ticket) from being reapplied to the ticket.