



 $\underline{Hilfe\text{-}Center} > \underline{Community} > \underline{Feature\ Request} > \underline{Enhanced\ ticket\ label\ permssions}$

Enhanced ticket label permssions Collecting Feedback

• LJ Liesl Job

• Forenname: #Feature Request

I would like to be able to prevent agents from being able to create new labels. In the Agent ticket permissions, there is a permission 'Can Modify Labels' but nothing for not for label creation. This type of permission does already exist for the CRM and articles.