



 $\underline{Hilfe\text{-}Center} > \underline{Community} > \underline{Feature\ Request} > \underline{Close\ ticket\ -\ last\ message}$

Close ticket - last message Collecting Feedback

- Joël Messas
- Forenname: #Feature Request

When a end user decides to close a ticket by himself, it would be nice to allow him to associate a last message with the ticket closing