



[Hilfe-Center](#) > [Community](#) > [Feature Request](#) > [cc: Field in User Interface Should Accept Semi-Colon as well as commas](#)

cc: Field in User Interface Should Accept Semi-Colon as well as commas Collecting Feedback

- Lenny LaRose
- **Forename:** #Feature Request

When submitting a help desk ticket in the user interface, and adding multiple cc: participants, users must separate the cc: email addresses with a comma instead of a semi-colon. Using a semi-colon in the help desk will prevent email reply notifications to all users, even to correct addresses. It also creates one new registered user, having an email address which consists of the entire string of multiple participants. This is confusing, since Microsoft Outlook accepts a semi-colon to separate recipient addresses.