



[Hilfe-Center](#) > [Community](#) > [Feature Request](#) > [Auto assign agent and team once you open the ticket](#)

Auto assign agent and team once you open the ticket Report

- AM Aimee Mendoza
- **Forename:** #Feature Request

When the agent opens a ticket it would be great to have this auto assigned to them including the team they are in. It will save us a lot of clicks as well.