



[Hilfe-Center](#) > [Community](#) > [Feature Request](#) > [Assign technicians based ticket categories](#)

Assign technicians based ticket categories Archived

- Ilya Pekshev
- **Forenname:** #Feature Request

It would be nice to have an ability to assign tickets to technicians based on tech groups. I.e. i have different tricket categories and different support staff is responsible for handling them. I can not assign

tickets to specific technician groups, either all or one or none.