



[Hilfe-Center](#) > [Community](#) > [Feature Request](#) > [Article agent permissions](#)

Article agent permissions Collecting Feedback

- RA Rick Altobello
- **Forenname:** #Feature Request

I'd like to be able to restrict article access in the agent interface to agents from specific departments.

Currently agents can see all articles but we'd like to be able to compartmentalise content in a similar way to tickets.